Medi-Refine Aesthetics

Cancellation Policy

Our Policy

Appointment times are reserved exclusively for you. Late cancellations and missed appointments prevent us from offering these appointments to other clients and have a significant impact on our clinic.

Deposits

All booking deposits are non-refundable and non-transferable unless otherwise agreed by Medi-Refine Aesthetics.

Cancellations

If you need to cancel or rearrange your appointment, we require a minimum of 24 hours' notice.

Late Cancellations

Appointments cancelled with less than 24 hours' notice will be charged at 100% of the treatment cost.

No Shows

Failure to attend your appointment without prior notice (a 'no show') will result in 100% of the treatment cost being charged.

Exceptional Circumstances

We understand that genuine emergencies can occur. Any exception to this policy is at the sole discretion of Medi-Refine Aesthetics.

Contact

To cancel or rearrange an appointment, please contact us as soon as possible. By booking an appointment with Medi-Refine Aesthetics, you agree to this Cancellation Policy.